

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, VIN: [Insert VIN 2]

NHTSA Recall # 18V317

Dear ACG vehicle owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ACG, Inc. has decided that certain **2016 - 2017 Model Year MOKE LSVs**, fail to comply to Federal Motor Vehicle Safety Standard No. 500 "Low Speed Vehicles".

! IMPORTANT !

- **your ACG MOKE LSV is being recalled**
- **you should take it to your ACG dealer for inspection**

Why is a recall being conducted?

Your 2016 or 2017 **ACG MOKE LSV** may have noncompliance with Federal Motor Vehicle Safety Standard No. 500, because a Rear Side Red Reflex may have fallen off the vehicle.

The missing Rear Side Red Reflexes reduces the visibility of the vehicle.

Without rear reflex side marker, the Low Speed Vehicle would have decreased visibility to other drivers, increasing the risk of a crash.

What are we doing about the problem?

Your ACG vehicle dealer will inspect the vehicle free of charge. If the Rear Side Red Reflex is missing or improperly mounted, new Rear Side Red Reflex will be properly installed on your vehicle free of charge in about one hour, and your vehicle can be driven immediately after the replacement is completed.

What should you do?

Contact your local ACG vehicle dealer, or if you do not know where an ACG dealer is located in your area, please contact ACG, Inc. directly either by e-mail to dan@californiaroadster.com or by phone (909) 597-2885.

What if you no longer own this vehicle?

Please contact ACG, Inc. directly either by e-mail to dan@californiaroadster.com or by phone (909) 597-2885.

Who should you contact if you have further questions or concerns?

Please contact ACG, Inc. directly either by e-mail to dan@californiaroadster.com or by phone (909) 597-2885. **If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with Federal regulations.

If you have already paid to have your **ACG MOKE LSV** repaired for this condition, you may be eligible for reimbursement of the charges you paid for the replacement Rear Side Red Reflexes. To learn more about what you need to do to obtain reimbursement, Please contact ACG, Inc. directly either by E-mail to dan@californiaroadster.com or by Phone (909) 597-2885..

If after having attempted to take advantage of this recall you believe you have not been able to have your **ACG MOKE LSV** remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

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Manufacturer's assigned campaign number: ACG-RC2018-02