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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 18V-311

June 18, 2018

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain flatbed bodies. These units have retaining rails that can become dislodged. If the retaining rails becomes dislodged, they can become a traffic hazard resulting in death or serious injury.

Refer to CSN 680 for the items covered under the warranty policy. Altec will supply, free of charge, strap kits to correct this condition.

In order to determine if your unit is affected by CSN 680, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 30 minutes to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Customer Service Notice

Date: June 18, 2018

Units Affected: Specific Flatbed Bodies (see attached list)

Retaining Rail Modification

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has discovered that the retaining rails on certain flatbed bodies can become dislodged during travel and fall from the flatbed (refer to Figure 1). If the retaining rail falls from the body when the unit is on the highway, there is a possibility that the retaining rail can become a hazard to traffic on the road. **Death or serious injury can result from vehicles striking a retaining rail.**

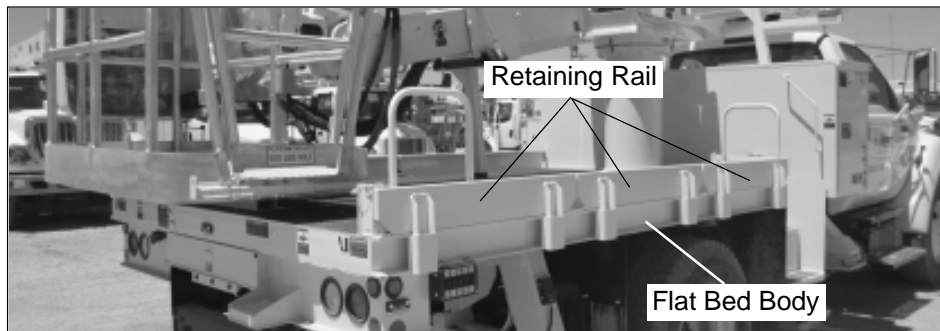


Figure 1 — Retaining Rails

Altec has developed a method to secure the retaining rail to the pocket of the flatbed body. Customers with the affected flatbeds must order one Strap Kit, part number 990540083, for each retaining rail on the flatbed body. The kit must be ordered and installed no later than 30 days after receiving this CSN.

This repair is covered under the Altec Warranty Policy and can be performed by the customer or the customer's warranty provider. A warranty claim must be submitted to be reimbursed for the cost of the parts. There is no warranty allowance for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the labor and travel costs of an Altec Mobile Service technician if the technician performs the repair at the owner's location.