



GENESIS

Genesis Motor America, LLC  
P.O. Box 20850  
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NHTSA Recall Number: 18V-305  
Genesis Motor America Recall Number: 001G

## IMPORTANT SAFETY RECALL

2018 Genesis G80 Vehicles: Front and Rear Glass Primer

### This is an Important Safety Recall.

- Please contact your nearest Genesis retailer to schedule the repair as soon as possible
- This repair will be performed at **NO CHARGE** to you
- Genesis Customer Care can help with any questions or concerns:

**844-340-9741** or [www.genesis.com/us/recall](http://www.genesis.com/us/recall)

This notice applies to your Genesis G80, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in certain 2018 Genesis G80 vehicles produced between February 14, 2018 and February 21, 2018.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

### What is the condition?

The subject vehicles may have front and rear glass that was attached using incorrect primer. Over time, the incorrect primer may lose some of its glass bonding strength. If the glass bonding strength is reduced, the front or rear glass could become detached while driving. If the rear glass would detach while driving, it may become an obstacle to other drivers, increasing the risk of a crash.

### What will Genesis do?

Your Genesis retailer will replace the front and rear glass in your G80 vehicle at **NO CHARGE** to you.

### What should you do?

**Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible.**

The actual time required to perform the procedure may take up to 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience. You may arrange in advance for a Service Rental vehicle using Service Valet should you require alternate transportation during the service period.

### If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at 844-340-9741. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

Genesis Motor America, LLC