

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



IMPORTANT SAFETY RECALL

June 2018

This notice applies to your vehicle, VIN: _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2016-2018 model year Chevrolet Cruze LS gasoline-engine sedans equipped with tire inflator kits may fail to conform to certain requirements of S5.6 of Federal Motor Vehicle Safety Standard (FMVSS) No. 301, "Fuel system integrity" and S5.6 of Technical Standards Document (TSD) No. 301 of Canada Motor Vehicle Safety Standard (CMVSS) No. 301. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 18159.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

GM's internal testing indicates that these vehicles could release more fuel than is permissible under S5.6 of FMVSS 301 under the test conditions for an offset rear-impact followed by a static rollover. If fuel were to leak from the vehicle following a rear-impact crash and a static rollover, it could increase the risk of fire or injury.

What will we do?

Your GM dealer will install a lock-ring on the fuel tank that shields the part of the tank that can contribute to a leak condition. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately one hour and 45 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

If possible, it's preferred that the vehicle be brought in for service with the fuel tank level at or below ¼ of a tank. The fuel tank will be emptied and removed from the vehicle as part of this repair. A low initial fuel level greatly aids the technician performing the repair and will reduce the amount of total time required.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 18V304.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann L. Combs
Vice President
Global Vehicle Safety

GM Recall: 18159