



IMPORTANT SAFETY RECALL

Safety Recall:	Entegra	18V-298	2018-241
	Jayco	18V-297	2018-242
June 2018			

This Notice Applies to Your Recreational Vehicle xxxx(VIN #)

«Owner_name»
«Street»
«City», «State» «Zip»
Country

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that certain Model Year 2019 Entegra Vision and Emblem Class A motorhomes and Jayco 2018-2019 Alante and Precept Class A motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 104, "Windshield wiping and washing system."

Reason for this recall

Specifically, the wiper system could fail to function with a heavy snow or ice load. This could reduce the driver’s visibility increasing risk of a crash causing personal injury and/or property damage.

Recall Remedy

Replace the wiper relay harness with a new electrical relay pack to ensure wipers function properly in all extreme weather conditions. The Recall Remedy will take approximately 15 minutes and is at no charge to you.

What we need you to do

Please contact an Authorized Dealer and schedule an appointment as soon as possible to have this remedy completed *If you choose to take your vehicle to a non-Jayco / Entegra dealer, they must contact us prior to making the recall repair for proper authorization and instructions.*

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require assistance, please contact Motorized Customer Service at 800-517-9137. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Motorized

