

IMPORTANT SAFETY RECALL

September 05, 2018

**This notice applies to your vehicle: WPO
NHTSA Recall Number: 18V-287**

**Subject: Porsche Safety Recall AJ04 – Replacing Longitudal and Transverse Control Arms on
Front Axle and Rear Axle**

2015 918 Spyder

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 918 Spyders. Internal tests have shown that the longitudinal and transverse control arms installed on the affected vehicles may be prone to corrosion. The durability of these components cannot therefore be unequivocally guaranteed. If the longitudinal or the transverse control arms crack due to corrosion, vehicle handling may be affected. This can therefore increase the risk of a crash. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

Internal tests have shown that the longitudinal and transverse control arms installed on the affected vehicles may be prone to corrosion. The durability of these components cannot therefore be unequivocally guaranteed. If the longitudinal or the transverse control arms crack due to corrosion, vehicle handling may be affected. This can therefore increase the risk of a crash.

What will we do?

Porsche is conducting a safety recall and replacing the affected components. Vehicles affected by this action will be recalled to the workshop to have the longitudinal and transverse control arms replaced with control arms made of a more robust material. These repairs will be completed at no charge to you.

What should you do?

Please make contact with your authorized Porsche dealership to schedule a repair appointment, and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Although we are confident your Porsche 918 Spyder vehicle remains safe to drive under all normal conditions, if your particular circumstances cause you to desire that your vehicle be transported to your Porsche dealer to have the recall repair performed, please make direct contact with your respective Porsche dealership to arrange for this service. This service if desired, will be arranged at no cost to you. Replacing the affected components are expected to take approximately 7-8 hours to complete.

**Lease vehicles and
address change**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

Reimbursement

This recall will be carried out at no expense to the customer. If you previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact us at 1-800-PORSCHE.

**Can we assist you
further?**

Please be aware that if, after we have notified you that replacement parts for your vehicle are available, you require any assistance in making an appointment to have this recall performed, please call or write::

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Glenn Garde
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.