

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



# IMPORTANT SAFETY RECALL

June 2018

This notice applies to your vehicle, VIN: \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors (“GM”) has decided that a defect, which relates to motor vehicle safety, exists in certain 2009 – 2018 GMC Savana and Chevrolet Express vehicles, 2009 – 2014 GMC Sierra HD and Chevrolet Silverado HD vehicles, 2009 Isuzu F Series – Medium Duty, and 2009 GMC 5000, 6000, 7000, and 8000 Medium Duty Series vehicles, which may have been equipped with Walter Kidde Portable Equipment Inc. (“Kidde”) fire extinguishers. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall 18146.
- A replacement fire extinguisher will be provided to you at **no charge** in accordance with the procedure described below.

### Why is your vehicle being recalled?

According to the Defect Information Report filed by Kidde (Recall No. 17E062000), the fire extinguishers may become clogged or require excessive force to activate. In certain models, the nozzle may detach from the valve assembly with enough force that it could cause injury and render the product inoperable. As a result, the affected vehicles, (which may have been equipped with an affected Kidde fire extinguisher) are being recalled.

### What should you do?

Owners should contact Kidde directly at 1-855-271-0773 between 8:30 a.m. and 5:00 p.m. ET Monday through Friday (excluding holidays), or between 9:00 a.m. and 3:00 p.m. ET Saturday and Sunday. Owners can also visit [www.kidde.com](http://www.kidde.com) and click on “Product Safety Recalls” to order replacement fire extinguishers free of charge.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
GM Medium Duty Truck	1-800-862-4389	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 18V267.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann L. Combs  
Vice President  
Global Vehicle Safety

GM Recall: 18146