



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

June 2018

NHTSA Recall 18V-266

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that certain 2017 model year Civic Hatchback and Civic Type R vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 214; Side impact protection. Affected vehicles are equipped with a seatback pad used as replacement equipment in the driver and/or front passenger seat. These replacement seatback pads were made without slit openings for the seat-mounted side airbag. In the event of a crash, the seatback pads without slits can interfere with normal airbag deployment, resulting in reduced airbag performance and an increased risk of injury.

WHAT WILL HONDA DO?

The dealer will replace the driver seatback pad, or front passenger seatback pad, or both for free.

WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have your vehicle repaired for free. Once you make an appointment to repair your vehicle, be advised that the complete repair process may take approximately 1 hour 30 minutes for each affected front seat. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138, Twitter @HondaCustSvc, email, or chat by going to <http://owners.honda.com/help/customer-relations>.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.