

IMPORTANT SAFETY RECALL

2017 Model Year Ioniq Hybrid and Plug-In Hybrid Vehicles - Hydraulic Clutch Actuator

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed for FREE.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign176

Dear <First Name, Last Name>,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Hyundai loniq Plug-In Hybrid vehicles manufactured by Hyundai Motor Company in South Korea from November 16, 2016 through September 20, 2017. Our records indicate that your vehicle falls within this production date range.

What is the problem?

Your vehicle is equipped with a Hydraulic Clutch Actuator (HCA) that may have been produced with burrs on the inner actuator housing that could damage an inner oil seal over time. A damaged oil seal could allow oil to leak into the phase cap area. If oil accumulates in the phase cap area, an electrical short could occur and **increase the risk of a fire**.

What will Hyundai do?

Your Hyundai dealer will inspect, repair, and/or replace the hydraulic clutch actuator. This will be performed for **FREE**. The actual time required to perform the inspection will take less than one hour, however your vehicle may be needed longer if the hydraulic clutch actuator needs to be repaired or replaced; therefore we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersery Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Reimbursement Notification

Hyundai has a program for reimbursing owners who paid to have the service campaign condition remedied prior to receiving this notification letter. To obtain information about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit: www.HyundaiUSA/Campaign176

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America



Hyundai Motor America P.O. Box 20839

Fountain Valley, CA 92728-9937

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No longer own this vehicle?



Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form to Hyundai Motor America using the postage-paid envelope enclosed



www.HyundaiUSA.com/Campaign176



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