



R18ZF

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 18V-259 School Bus
NHTSA Recall Number: 18V-258 Non-School Bus

DATE: May 24, 2018

Dear Blue Bird Owner:

SUBJECT: Recall R18ZF, Ford 6.8L GEN4 With Optional Throttle Interlock & Actia Instrument Cluster (Roush)

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed pink cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company is recalling certain model year 2017-2018 Vision School Buses manufactured from June 11, 2016 through June 22, 2017, and certain model year 2017-2018 Vision Non-School Buses manufactured from August 11, 2016 through April 8, 2017. An issue was found on certain school buses equipped with Gen4 Ford engines with optional brake and throttle interlock. The brake and throttle interlock option is supposed to apply the service brakes and inhibit the accelerator pedal input when active. During interlock, a software issue exists in the new Gen4 Smart Relay Control Module (Gateway Module) that may allow torque when the driver depresses the accelerator pedal. The software issue involves not blocking the accelerator input, as intended. This could result in enough torque to drive through the service brakes and cause unintended movement of the bus. If throttle input is allowed, the bus may be able to overpower the applied brake, causing the bus to move unexpectedly, increasing the risk of a crash or an injury.

Buses must be corrected immediately. Updated software for the Smart Relay Module (SRM) is currently available. **Blue Bird Dealers will perform a software update to rectify the issue at no cost to the owner.** The Standard Repair Time is 0.3 hours.

Your Blue Bird bus(es) affected by this recall are identified by both the Blue Bird Body Number(s) and Vehicle Identification Number(s) (VIN) on the enclosed pink cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the pink cover sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Recall remedy must be performed, per the enclosed instructions.

Obtain the SRM Voucher code from ROUSH CleanTech

1. Submit the vehicle information required at
<http://www.roushcleantech.com/srm-voucher/>

BLUE BIRD BODY COMPANY
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021



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Obtain the SRM Voucher code from ROUSH CleanTech (continued)

2. Once the information is submitted, an online warranty claim will automatically be generated within the ROUSH CleanTech warranty site and a technical support agent will respond back to you with an e-mail containing the necessary Voucher Code, as quickly as possible.
3. If you are intending to flash a large volume of buses at one time, please reach out to ROUSH CleanTech directly at support@roushcleantech.com and Roush will arrange for a batch upload of Voucher Codes.

Labor Reimbursement:

Complete ROUSH CleanTech warranty claim for reimbursement. A warranty claim was automatically generated when obtaining your voucher code. Reprogramming of the SRM labor is covered using operation RCT1V606 and pays 0.3 hours at your current established warranty labor rate. Once flashing is completed, you can attach a copy of your Repair Order (RO) to the case for payment.

Roush CleanTech will notify Blue Bird Campaigns Administration of the completion of the recall.

The Roush CleanTech, LLC. contact for this recall campaign is as follows:

Customer Service

1-800-59-ROUSH (OPT2)

support@roushcleantech.com

or

Mario Genovese
Field Operations Manager
Roush CleanTech, LLC
12170 Globe Street
Livonia, Michigan 48150
Office: (734) 466-6738
E-mail: mario.genovese@roush.com

If Roush CleanTech does not remedy this campaign or provide service repair kits, you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

Of course, if your Blue Bird Dealer performs the recall or arranged for repairs to be performed by a service facility authorized by the Dealer, the Blue Bird Dealer will notify Blue Bird about the completion of the recall.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage prepaid envelope included with the pink reply coversheet to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.



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Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or lisa.hancock@blue-bird.com

Lisa Hancock

Corporate Recall Administrator
Blue Bird Corporation
3920 Arkwright Road, Suite 200, Macon, Georgia 31210
Phone 478.822.2242
lisa.hancock@blue-bird.com