



## IMPORTANT SAFETY RECALL

### NHTSA Recall 18V-235

This notice applies to your vehicle, [REDACTED]

APRIL 2018

Dear Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Your vehicle [REDACTED] 2019 model year Isuzu NPRXD is involved in safety recall 18V-235 (Transport Canada 2018-183).

#### WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in a limited number of model year 2018 NPR vehicles with 4JJ1 diesel engines, and model year 2019 NPRHD, NPRXD vehicles with 4HK1 diesel engines. The affected vehicles were equipped with a new brake switch and nylon retainer. In production, the brake switch retainer tabs may not have been fully secured into the steel brake pedal assembly bracket. An unsecured tab could allow the switch and retainer to detach from the bracket. If the switch and retainer become detached, the brake lights will illuminate whether or not the brake pedal is depressed, the shift interlock will not operate and the accelerator pedal input will be disabled, causing the vehicle to lose power and increasing the risk of a crash.

#### WHAT WE WILL DO

To correct this condition, Isuzu dealers are to inspect the retainer clip and either re-seat (secure) or, if necessary, replace it. This service will be performed **free of charge**.

#### WHAT YOU SHOULD DO

We recommend that you contact your Isuzu dealer to schedule an appointment. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB18-H-001. Isuzu estimates that the repair will take approximately 24 minutes to perform, but additional time may be necessary. To locate the nearest Isuzu dealer you can visit our website at [www.isuzucv.com](http://www.isuzucv.com), click on the dealer locator link and enter your zip code or state. If you do not have access to a computer terminal please contact our Customer Relations Department at the number listed below.

**Isuzu Commercial Truck of America  
Customer Relations  
1-866-441-9638**

If you have any difficulty having this recall performed, we recommend that you call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

*Important: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.*

*Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*

Isuzu Commercial Truck of America, Inc.  
Customer Relations Department  
1400 S. Douglass Road, Suite 100, Anaheim, CA 92806 \*1-866-441-9638

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