



0985 N 900 W • Shipshewana, IN 46565  
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 Phone: 260.768.4016 • Fax: 260.768.4017

**Recreational Vehicle Safety Recall Notice**

Safety Recall: 18V-212

Safety Advisory: May 1, 2018

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: «VIN»

«Owner\_name»  
 «Street»  
 «City», «State» «Zip»

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2018 Model Year KZRV Sportsmen Classic Travel Trailers. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for this recall***

The vehicles subject to his recall were built with Norcold N306 Mini Refrigerators with a gas valve test port screw which is loose or missing. If this test port screw is loose or missing and the refrigerator is placed in “gas” mode a propane gas leak can occur. If propane leaks during use it can be ignited, leading to an increased risk of personal injury and/or property damage.

***What we will do***

The remedy is to inspect the refrigerator in your vehicle and tighten or replace the gas valve test port screw. The repair should take approximately 60 minutes to complete.

***What we need you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 154 or 153.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**KZRV, LP**

Mark Owens  
 General Manager of KZRV Customer Support Group  
 cc: National Highway Traffic Safety Administration (NHTSA)

