

TOYOTA

This notice applies to your vehicle:
[VIN]

URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

Certain 2018 Model Year Camry
Oversized Pistons
IMPORTANT SAFETY RECALL (Remedy Notice)
NHTSA Recall No. 18V200

Dear Toyota Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in Certain 2018 Model Year Camry vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The involved vehicle's engine may be equipped with pistons from a particular production period that were produced with a diameter larger than the specification. This may cause the vehicle to run rough, create an abnormal sound, emit smoke from the exhaust, and illuminate warning lights and messages. Also, a reduction of power may occur and the engine could stop running. A vehicle's engine which stops while driving can increase the risk of a crash.

What will Toyota do?

Any authorized Toyota dealer will inspect the pistons and, **IF NECESSARY**, replace the engine assembly at **NO CHARGE**.


What should you do?

This is an important Safety Recall

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.

The remedy will take approximately eight hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Due to the time required for inspection and, if necessary, engine assembly replacement, a loaner vehicle or alternative transportation may be made available.

If your vehicle is running rough, creating an abnormal sound, emitting smoke from the exhaust, and/or illuminating warning lights and display messages, your vehicle may be experiencing symptoms related to this Safety Recall. Please contact your local authorized Toyota dealer promptly for diagnosis. If the condition is related to this Safety Recall, a loaner vehicle will be available until the remedy is performed at **NO CHARGE** to you.

"Engine Oil Level Low Add or Replace"	 CHECK
Warning Message	Warning/Indicator Lights

If the vehicle is experiencing the condition described and you are unable to drive the vehicle to the dealership, please contact your local authorized Toyota dealer who will arrange for vehicle pickup.

What if you live in California and don't have this Safety Recall Campaign performed?

The state of California requires the completion of Safety Recalls / Service Campaigns on emission related parts prior to vehicle registration renewal. In addition, the State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the completion of this **NO CHARGE** Safety Recall Campaign the California Air Resources Board (CARB) will not allow your vehicle to be registered. State of California Regulations require Toyota to provide the Department of Motor Vehicles with a record of all vehicles that have not had the Safety Recall Campaign completed.

Your Toyota dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the campaign has been completed. Please ensure you retain this form, because the DMV may require that you supply proof that the campaign has been completed during your vehicle registration renewal process.

Want to learn more?

For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN – Located at the top of this letter) to review information specific to your vehicle.

What if you have other questions?

- ***Your local Toyota dealer will be more than happy to answer any of your questions.***
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 7:00 am to 7:00 pm, Saturday 7:00 am to 4:30 pm Central Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.