



*****SNGLP 1

[REDACTED]

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, 5R8A62 [REDACTED]
Recall No.:18V-184

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers.

Why is a recall being conducted?

The suspension arms in these models were designed in such a way that they may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

What will we do?

Maxey Trailers or one of its dealers will conduct a visual inspection of the trailer at one of their locations (alternatively, you may send pictures of the relevant section(s) of the trailer directly to Maxey Trailers for visual inspection) to determine the appropriate remedy. Maxey Trailers or one of its dealers will then apply additional welds to the unit or, if necessary, replace the suspension arm. This remedy will be provided free of charge. The estimated time to remedy the defect is 2 hours if additional welds are to be applied, and 8 hours if replacement of the suspension arm is required.

What should you do?

Please contact the Maxey Trailers dealer from which you purchased your trailer (or Maxey Trailers directly or any other Maxey Trailers dealer, if nearer or more convenient to you) as soon as possible to request and schedule a service appointment to have your trailer inspected and remedied. Provide the dealer with your VIN, which is identified near your name at the beginning of this letter. To allow us to inspect and determine the appropriate remedy more quickly, you may take pictures of the suspension arm under and behind the axle mounts and email them to us (please include in the email your name and the VIN of the trailer) at warranty@maxxdtrailers.com.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days as required by federal law.

What if you no longer own this trailer?

If you no longer own this trailer and have the address for the current owner, please forward this letter to the new owner (or communicate the name and address of the current owner to us via email, at warranty@maxxdtrailers.com, or via phone at 903-784-8059). You received this notice because government regulations require that notification be sent to the last known owner of record, and our records indicate that you are the current owner.

What if you have previously paid for repairs to your vehicle for this particular condition?

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call 877-416-2993.

Who should you contact if you have further questions or concerns?

If you experience any difficulties getting your trailer inspected and remedied promptly and without charge, please contact us directly at: kendallk@maxxdtrailers.com or 903-306-2928. If you are still having difficulty getting your trailer repaired within a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience this recall may cause you; your safety is our first concern.

Sincerely,

Kendall Kornelsen
- Head of Product Design
- Maxey Trailers Mfg., Inc.

*****SNGLP 2

[REDACTED]
[REDACTED]
[REDACTED]



IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, 5R8A62 [REDACTED]
Recall No.:18V-184

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers.

Why is a recall being conducted?

The suspension arms in these models were designed in such a way that they may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

What will we do?

Maxey Trailers or one of its dealers will conduct a visual inspection of the trailer at one of their locations (alternatively, you may send pictures of the relevant section(s) of the trailer directly to Maxey Trailers for visual inspection) to determine the appropriate remedy. Maxey Trailers or one of its dealers will then apply additional welds to the unit or, if necessary, replace the suspension arm. This remedy will be provided free of charge. The estimated time to remedy the defect is 2 hours if additional welds are to be applied, and 8 hours if replacement of the suspension arm is required.



What should you do?

Please contact the Maxey Trailers dealer from which you purchased your trailer (or Maxey Trailers directly or any other Maxey Trailers dealer, if nearer or more convenient to you) as soon as possible to request and schedule a service appointment to have your trailer inspected and remedied. Provide the dealer with your VIN, which is identified near your name at the beginning of this letter. To allow us to inspect and determine the appropriate remedy more quickly, you may take pictures of the suspension arm under and behind the axle mounts and email them to us (please include in the email your name and the VIN of the trailer) at warranty@maxxdtrailers.com.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days as required by federal law.

What if you no longer own this trailer?

If you no longer own this trailer and have the address for the current owner, please forward this letter to the new owner (or communicate the name and address of the current owner to us via email, at warranty@maxxdtrailers.com, or via phone at 903-784-8059). You received this notice because government regulations require that notification be sent to the last known owner of record, and our records indicate that you are the current owner.

What if you have previously paid for repairs to your vehicle for this particular condition?

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call 877-416-2993.

Who should you contact if you have further questions or concerns?

If you experience any difficulties getting your trailer inspected and remedied promptly and without charge, please contact us directly at: kendallk@maxxdtrailers.com or 903-306-2928. If you are still having difficulty getting your trailer repaired within a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience this recall may cause you; your safety is our first concern.

Sincerely,

Kendall Kornelsen
- Head of Product Design
- Maxey Trailers Mfg., Inc.



*****SNGLP ■

[REDACTED]
[REDACTED]
[REDACTED]

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, 5R8A62 [REDACTED]
Recall No.:18V-184

Dear [REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers.

Why is a recall being conducted?

The suspension arms in these models were designed in such a way that they may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

What will we do?

Maxey Trailers or one of its dealers will conduct a visual inspection of the trailer at one of their locations (alternatively, you may send pictures of the relevant section(s) of the trailer directly to Maxey Trailers for visual inspection) to determine the appropriate remedy. Maxey Trailers or one of its dealers will then apply additional welds to the unit or, if necessary, replace the suspension arm. This remedy will be provided free of charge. The estimated time to remedy the defect is 2 hours if additional welds are to be applied, and 8 hours if replacement of the suspension arm is required.

What should you do?

Please contact the Maxey Trailers dealer from which you purchased your trailer (or Maxey Trailers directly or any other Maxey Trailers dealer, if nearer or more convenient to you) as soon as possible to request and schedule a service appointment to have your trailer inspected and remedied. Provide the dealer with your VIN, which is identified near your name at the beginning of this letter. To allow us to inspect and determine the appropriate remedy more quickly, you may take pictures of the suspension arm under and behind the axle mounts and email them to us (please include in the email your name and the VIN of the trailer) at warranty@maxxdtrailers.com.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days as required by federal law.

What if you no longer own this trailer?

If you no longer own this trailer and have the address for the current owner, please forward this letter to the new owner (or communicate the name and address of the current owner to us via email, at warranty@maxxdtrailers.com, or via phone at 903-784-8059). You received this notice because government regulations require that notification be sent to the last known owner of record, and our records indicate that you are the current owner.

What if you have previously paid for repairs to your vehicle for this particular condition?

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call 877-416-2993.

Who should you contact if you have further questions or concerns?

If you experience any difficulties getting your trailer inspected and remedied promptly and without charge, please contact us directly at: kendallk@maxxdtrailers.com or 903-306-2928. If you are still having difficulty getting your trailer repaired within a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience this recall may cause you; your safety is our first concern.

Sincerely,

Kendall Kornelsen
- Head of Product Design
- Maxey Trailers Mfg., Inc.

*****SNGLP 4

[REDACTED]
[REDACTED]
[REDACTED]



IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, 5R8A62 [REDACTED]
Recall No.:18V-184

Dear [REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers.

Why is a recall being conducted?

The suspension arms in these models were designed in such a way that they may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

What will we do?

Maxey Trailers or one of its dealers will conduct a visual inspection of the trailer at one of their locations (alternatively, you may send pictures of the relevant section(s) of the trailer directly to Maxey Trailers for visual inspection) to determine the appropriate remedy. Maxey Trailers or one of its dealers will then apply additional welds to the unit or, if necessary, replace the suspension arm. This remedy will be provided free of charge. The estimated time to remedy the defect is 2 hours if additional welds are to be applied, and 8 hours if replacement of the suspension arm is required.

What should you do?

Please contact the Maxey Trailers dealer from which you purchased your trailer (or Maxey Trailers directly or any other Maxey Trailers dealer, if nearer or more convenient to you) as soon as possible to request and schedule a service appointment to have your trailer inspected and remedied. Provide the dealer with your VIN, which is identified near your name at the beginning of this letter. To allow us to inspect and determine the appropriate remedy more quickly, you may take pictures of the suspension arm under and behind the axle mounts and email them to us (please include in the email your name and the VIN of the trailer) at warranty@maxxdtrailers.com.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days as required by federal law.

What if you no longer own this trailer?

If you no longer own this trailer and have the address for the current owner, please forward this letter to the new owner (or communicate the name and address of the current owner to us via email, at warranty@maxxdtrailers.com, or via phone at 903-784-8059). You received this notice because government regulations require that notification be sent to the last known owner of record, and our records indicate that you are the current owner.

What if you have previously paid for repairs to your vehicle for this particular condition?

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call 877-416-2993.

Who should you contact if you have further questions or concerns?

If you experience any difficulties getting your trailer inspected and remedied promptly and without charge, please contact us directly at: kendallk@maxxdtrailers.com or 903-306-2928. If you are still having difficulty getting your trailer repaired within a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience this recall may cause you; your safety is our first concern.

Sincerely,

Kendall Kornelsen
- Head of Product Design
- Maxey Trailers Mfg., Inc.

*****SNGLP 5

[REDACTED]
[REDACTED]
[REDACTED]



IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, 5R8BA [REDACTED]
Recall No.:18V-184

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Maxey Trailers Mfg, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2017 and 2018 MAXXD A3X, A5X, and A6X model Drop-N-Load trailers.

Why is a recall being conducted?

The suspension arms in these models were designed in such a way that they may begin to crack. If the suspension arm begins to crack, the trailer may not be able to handle the load, rendering the trailer inoperable. Additionally, if complete failure of the suspension arm occurs, the axle could come loose while traveling down the road, increasing the risk of a crash.

What will we do?

Maxey Trailers or one of its dealers will conduct a visual inspection of the trailer at one of their locations (alternatively, you may send pictures of the relevant section(s) of the trailer directly to Maxey Trailers for visual inspection) to determine the appropriate remedy. Maxey Trailers or one of its dealers will then apply additional welds to the unit or, if necessary, replace the suspension arm. This remedy will be provided free of charge. The estimated time to remedy the defect is 2 hours if additional welds are to be applied, and 8 hours if replacement of the suspension arm is required.

What should you do?

Please contact the Maxey Trailers dealer from which you purchased your trailer (or Maxey Trailers directly or any other Maxey Trailers dealer, if nearer or more convenient to you) as soon as possible to request and schedule a service appointment to have your trailer inspected and remedied. Provide the dealer with your VIN, which is identified near your name at the beginning of this letter. To allow us to inspect and determine the appropriate remedy more quickly, you may take pictures of the suspension arm under and behind the axle mounts and email them to us (please include in the email your name and the VIN of the trailer) at warranty@maxxdtrailers.com.

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days as required by federal law.

What if you no longer own this trailer?

If you no longer own this trailer and have the address for the current owner, please forward this letter to the new owner (or communicate the name and address of the current owner to us via email, at warranty@maxxdtrailers.com, or via phone at 903-784-8059). You received this notice because government regulations require that notification be sent to the last known owner of record, and our records indicate that you are the current owner.

What if you have previously paid for repairs to your vehicle for this particular condition?

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, call 877-416-2993.

Who should you contact if you have further questions or concerns?

If you experience any difficulties getting your trailer inspected and remedied promptly and without charge, please contact us directly at: kendallk@maxxdtrailers.com or 903-306-2928. If you are still having difficulty getting your trailer repaired within a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience this recall may cause you; your safety is our first concern.

Sincerely,

Kendall Kornelsen
- Head of Product Design
- Maxey Trailers Mfg., Inc.