



AUTOMOBILE DIVISION

American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

May 2018

NHTSA Recall 18V-170

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 9999999999999999

Dear JOHN Q SAMPLE,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2014-2016 model year Odyssey vehicles. The second row outboard seats have levers for the walk-in feature which folds the seatback and slides the seat forward for access to the third row seat. Due to a manufacturing error, if the walk-in lever is used to fold a fully reclined **left** (driver's side) outboard seatback forward, the seatback recliner mechanism may malfunction, allowing the seatback to stay in the unlocked position or unexpectedly unlock without using the walk-in or recliner lever. An unlocked second row **left** outboard seatback increases the risk of injury to the seat's occupant during a crash.

This recall is separate from NHTSA Recall 17V-725, which also involves the functioning of the second row left (driver's side) outboard seat, and involves different seat components and functions. The repair for 17V-725 (installation of a bracket on the rear outboard strikers) will not resolve this recall; both recall repairs need to be conducted on your vehicle. Check www.recalls.honda.com to check which recalls still apply to your vehicle.

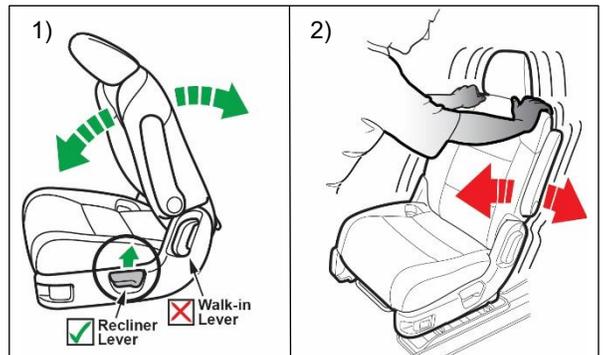
WHAT WILL HONDA DO?

The dealer will check for proper operation of the second row **left** outboard seatback recliner. If operating properly, a support bracket will be added to the seatback recliner to ensure locking/unlocking functionality. If the seatback cannot lock, the seatback frame assembly will be replaced. Support bracket installation or seatback frame replacement, if necessary, will be completed for free.

WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have your vehicle repaired for free. Once you make an appointment to repair your vehicle, and depending on the level of the repair, be advised that the complete repair process may take approximately 30 minutes (support bracket installation) to one hour (seatback frame assembly replacement). However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

Until the seatback has been repaired or replaced, Honda recommends that you: 1) set the seatback angle with the recliner lever only, and 2) after using the walk-in feature, rock the seatback back and forth to confirm that it is locked. **If the seatback cannot lock, do not allow a passenger to occupy that seat.**



CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause you.



Sincerely,
American Honda Motor Co., Inc.