



Hyundai Motor America  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 18V-166

# IMPORTANT SAFETY RECALL

2016-2017 Model Year Sonata Plug-In Hybrid Vehicles – Voltage Protection Device

This notice applies to your Hyundai Sonata, VIN: XXXXXXXXXX

*This is an important Safety Recall.*

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed for **FREE**.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

[www.HyundaiUSA.com/Campaign175](http://www.HyundaiUSA.com/Campaign175)

Dear <First Name, Last Name>,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 - 2017 Hyundai Sonata Plug-In Hybrid vehicles manufactured by Hyundai Motor Company in South Korea from July 31, 2015 through August 31, 2017. Our records indicate that your vehicle falls within this production date range.

### What is the problem?

Your vehicle is equipped with a Voltage Protection Device (“VPD”) designed to monitor the hybrid battery’s state of charge and safeguard the hybrid battery from overvoltage by disconnecting the power of the electric motor. During the charging/discharging process, the hybrid battery could swell and inadvertently activate the VPD switch. If the VPD switch is activated while the vehicle is driven in the Electric Vehicle (“EV”) drive mode, the electric motor could become inoperative and the vehicle could lose power, **increasing the risk of a crash**.

### What will Hyundai do?

Your Hyundai dealer will remove the current Voltage Protection Device (VPD) switch and install a new Battery Management System (“BMS”) module containing an Overvoltage Protection Device (“OPD”) switch. This will be performed for **FREE**. The actual time required to perform the procedure may take up to 2.5 hours, however your vehicle may be needed longer; therefore we recommend scheduling a service appointment to minimize inconvenience.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

### If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460.

### Owner Information Changes

Changes to your name, address, or you no longer own this vehicle? Visit the link below and click on the “Owner Info” tab:

[www.HyundaiUSA.com/Campaign175](http://www.HyundaiUSA.com/Campaign175)

### Reimbursement Notification

Hyundai has a program for reimbursing owners who paid to have the service campaign condition remedied prior to receiving this notification letter. To obtain information about reimbursement from Hyundai, and submit your request for reimbursement electronically, please visit:

[www.HyundaiUSA.com/Campaign175](http://www.HyundaiUSA.com/Campaign175)



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## IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
With Federal Law

