



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [REDACTED]



April 16, 2018

Safety Recall H074: Brake Hose Bracket

**Vehicle Affected: Jaguar E-Pace
Model Year: 2018**

National Highway Traffic Safety Administration (NHTSA) Recall Number: 18V-140

Dear Jaguar E-Pace Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in certain 2018 model year Jaguar E-Pace Vehicles.

Your vehicle is included in this Recall action.

What is the concern?

The front brake hose brackets may not have been properly positioned. Vehicles in this condition may not meet design specification clearance requirements between the front wheel and hose and may lead to the brake flexi hose coming into contact with the front tires, leading to chafing and ultimately a loss of brake fluid.

Brake fluid loss will illuminate a red warning triangle on the instrument cluster instructing the driver to seek qualified assistance. If brake fluid leaks out, it may result in extended brake pedal travel combined with reduced braking performance and increased vehicle stopping distances.

These conditions may increase the risk of a crash.

What will Jaguar and your authorized Jaguar retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will inspect and, if necessary, replace the front left and right brake hose brackets.

There will be no charge for this repair under this program.

What should you do?

Please contact your preferred authorized Jaguar retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program code 'H074'

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within (10) TEN days.

Moved or no longer own this Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner (if known), please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Jaguar retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827). You may also contact us by email using the following address: jagweb1@jaguarlandrover.com.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.,
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153), or go to <http://www.safercar.gov>.

Jaguar appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Jaguar, in cooperation with your authorized Jaguar retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky
Customer Relationship Centre Manager