NHTSA Campaign Number: 18V-118

## **IMPORTANT SAFETY RECALL**

### Steering Wheel Hub

It is critical that you schedule this recall repair immediately.

- This repair will be performed for **FREE**.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign173

Dear <First Name, Last Name>,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2018 Hyundai Santa Fe Sport vehicles manufactured at Hyundai Motor Manufacturing Alabama from July 23, 2017 through October 23, 2017, or Kia Motor Manufacturing Georgia from August 10, 2017 through October 24, 2017. Our records indicate that your vehicle falls within this production date range.

#### What is the problem?

Your vehicle is equipped with steering wheel hub assemblies that could have been manufactured with insufficient breakage strength, increasing the risk that the steering wheel could separate from the steering column while driving. If the steering wheel separates from the steering column while driving, the driver may lose steering control of the vehicle, **increasing the risk of a crash.** 

#### What will Hyundai do?

Your Hyundai dealer will inspect the steering wheel hub assemblies and replace the steering wheel assemblies as needed. This procedure will be performed for **FREE**. The actual time required to perform the inspection may take up to 1 hour, however if your vehicle requires replacement of the steering wheel assemblies it may be needed longer; therefore we recommend scheduling a service appointment to minimize inconvenience.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

Changes to your name, address, or you no longer own this vehicle? Visit <a href="https://www.HyundaiUSA/Campaign173">www.HyundaiUSA/Campaign173</a> and click on the "Owner Info" tab

#### If you have other questions

If you require further assistance, you may contact the **Hyundai Customer Care Center at 1-855-371-9460**. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov



**Hyundai Motor America** P.O. Box 20839 Fountain Valley, CA 92728-9937

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