



IMPORTANT SAFETY RECALL

This notice applies to your vehicle,



March 05, 2018

RE: Safety Recall N164: Tire Pressure Monitoring System (TPMS) Incorrect for 20-Inch Tires Instrument Cluster (IC)

Vehicle Affected: Land Rover Range Rover Evoque Convertible
Model Year: 2018

National Highway Traffic Safety Administration Recall Number: 18V-088

Dear Land Rover Range Rover Evoque Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that certain 2018 Land Rover Range Rover Evoque Convertibles fail to conform to Federal Motor Vehicle Safety Standard number 138, "Tire Pressure Monitoring Systems."

Your vehicle is included in this Safety Recall.

What is the concern?

On certain 2018 Model Year (MY) Range Rover Evoque Convertible vehicles equipped with 20-inch wheels, the TPMS pressure has been stored incorrectly in the Tire Pressure Monitor (TPM) module. The stored pressures are employed by the TPMS system to determine pressure thresholds against which TPMS warning system activation should occur. The TPMS will not illuminate the warning tell-tale at the correct pressure when the tire pressure is 25% below the manufacturer's recommended cold inflation pressure as stated on the tire data label. If the vehicle fails to warn the driver of low tire pressure, driving the vehicle may result in tire tread separation, increasing the risk of a crash.

What will Land Rover and your authorized Land Rover retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will download the latest Tire Pressure Monitor (TPM) module software to the vehicle.

There will be no charge for this repair under this program.

What should you do?

Please contact your preferred authorized Land Rover retailer, provide them with your Vehicle Identification Number (VIN), and request a service date to complete the work required under Program Code 'N164'.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 15 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, Option 9, and one of our representatives will be happy to assist you. You may also contact us by email using the following address: lrweb2@jaguarlandrover.com.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky
Customer Experience Centre Manager