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## IMPORTANT SAFETY RECALL SECOND NOTIFICATION

This notice applies to your vehicle, VIN # 1HD1FC417AB 

November 15, 2018  
Harley-Davidson Recall No. 0171  
NHTSA Recall No. 18V-076

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2008 - 2011 Touring, CVO Touring and VRSC model motorcycles equipped with Antilock Braking Systems (ABS). We are notifying you because our records indicate that you may own one of these motorcycles.

### What is the Issue?

If brake fluid in your motorcycle is not flushed for a prolonged period of time beyond the 2-year maintenance schedule specified in the Owner's Manual and Service Manual, a braking issue may develop. Specifically, the DOT 4 brake fluid will absorb moisture over time, potentially causing the formation of deposits within the brake system. These deposits may cause a valve within the ABS Hydraulic Control Unit to stick, reducing braking ability and increasing the risk of a crash. To again reinforce the importance of regular brake fluid flushes, we are conducting a recall campaign to provide a one-time brake fluid flush on your motorcycle.

### What Should You Do?

We urge you to contact your authorized Harley-Davidson dealer to schedule an appointment to have your brake fluid flushed, **at no cost to you**. Factory trained Service Technicians have the knowledge and tools necessary to thoroughly flush the ABS module as required.

This free flush will utilize a specialized DOT 4 brake fluid formulation [H-D Platinum Label DOT 4 Brake Fluid]. Following this one-time free fluid flush, it is your responsibility to have your brake fluid flushed every two years thereafter, regardless of how far or how often you ride, as stated in your owner's manual. We recommend that subsequent flushes also use the new H-D Platinum Label DOT 4 Brake Fluid.

Included with this letter is an insert for your owner's manual, which lists the recommended fluid for brake fluid flushes. Please add this page to your manual for future reference.

The service will require less than 1.5 hours to perform. However, due to scheduling, your dealer may request to have your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a repair/work order.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Until this recall work has been performed on your motorcycle, you should ensure that both brakes are properly functioning after startup. Then, be sure to use both brakes while riding, as instructed in the MSF "Riding Tips" booklet that accompanied your Owner's Manual.

### **What If You Have Additional Questions or Concerns?**

If you previously paid to remedy the specific condition that is the subject of this recall, you may be eligible for reimbursement. For more information or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0171