




\*\*\*\*\*AUTO\*\*ALL FOR AADC 030 P1 C1 ## 0171C



## **IMPORTANT SAFETY RECALL**

### ***ADVISORY TO POST-REMEDY PURCHASERS***

This notice applies to your vehicle, VIN # 1HD1KGM12BB 

June 11, 2020

Harley-Davidson Recall No. 0171

NHTSA Recall No. 18V-076

Dear Harley-Davidson Motorcycle Owner:

In 2018, Harley-Davidson Motor Company, Inc. announced that a defect which relates to motor vehicle safety exists on certain model year 2008 - 2011 Touring, CVO Touring and VRSC model motorcycles equipped with Antilock Braking Systems (ABS). Subsequent to the announcement of the recall, you may have purchased the above-referenced motorcycle on which the recall service was previously performed. In further support of the recall campaign, and in the interest of your continued personal safety, we are writing to remind you of the requirement to service the brake system on your motorcycle every two years.

#### **What Was the Reason for Recall?**

If brake fluid in your motorcycle is not flushed for a prolonged period of time beyond the 2-year maintenance schedule specified in the Owner's Manual and Service Manual, a braking issue may develop. Specifically, the DOT 4 brake fluid will absorb moisture over time, potentially causing the formation of deposits within the brake system. These deposits may cause a valve within the ABS Hydraulic Control Unit to stick, reducing braking ability and increasing the risk of a crash. To reinforce the importance of regular brake fluid flushes, we initiated a recall campaign in February 2018 to provide a one-time complimentary brake fluid flush to owners of ABS-equipped 2008 - 2011 Touring, CVO Touring and VRSC model motorcycles. Our records indicate that this flush was performed on your motorcycle under the recall.

## **What Should You Do?**

Because you may not have been the owner of the motorcycle when this recall was initiated, we want to ensure that you are aware of the requirement to perform a brake fluid flush every two years, as stated in your owner's manual, regardless of how far or how often you ride. We recommend that flushes use the new H-D Platinum Label DOT 4 Brake Fluid.

We therefore urge you to contact your authorized Harley-Davidson dealer to determine when your brake system was last flushed. If it has been longer than two years, we urge you to have your brake fluid flushed as soon as possible. It is your responsibility to have this flush performed after the one-time, complimentary flush under the recall. In the meantime, you should ensure that both brakes are properly functioning after startup and use both brakes while riding, as instructed in the MSF "Riding Tips" booklet that accompanied your Owner's Manual.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may provide this information to the new owner.

## **What If You Have Additional Questions or Concerns?**

For more information, please contact an authorized Harley-Davidson dealer or Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

Your safety and continued satisfaction with your Harley-Davidson motorcycle are very important to us. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0171

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## Flush Brake Fluid

### **WARNING**

**DOT 4 brake fluid absorbs moisture from the atmosphere over time, changing the chemical and physical properties of the fluid. These changes can adversely affect braking, which could cause loss of control, resulting in death or serious injury. Ensure proper braking performance by checking brake fluid for moisture content at every service interval or annually (whichever comes first). Flush fluid when moisture content is 3% or greater or every two years (whichever comes first). (06304a)**

To ensure the brake system is performing to design, check the moisture content of the brake fluid at every service interval or at least annually using a DOT 4 brake fluid moisture tester (part number HD-48497-A or equivalent) following the instructions included with the tool. Flush DOT 4 fluid every 2 years or sooner if the brake system fluid test shows moisture content is 3% or greater.

Harley-Davidson recommends using Harley-Davidson Platinum Label DOT 4 Brake Fluid because of its superior moisture and corrosion inhibiting properties.

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