Indian Motorcycle Company P.O. Box 47700 Medina, MN 55340-9960

IMPORTANT SAFETY RECALL This notice applies to your vehicle

Recall Campaign:18V055 Subject: 2015-17 Indian Roadmaster (111 c.i.)

Trunk Jumper Harness Replacement/Inspection PLEASE READ IMMEDIATELY

VIN

I-18-01

FIRST NAME LAST NAME ADDRESS CITY, ST ZIP



Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to the motor vehicle safety exists in some 2015-2017 Indian Roadmaster motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

Indian Motorcycle has determined that motorcycles may have been manufactured with a trunk wiring harness connection that is missing plugs intended to keep water out of the wiring harness. Our records indicate that you have purchased a motorcycle that may be affected.

The reason for this recall:

Indian Motorcycle has determined that motorcycles may have been manufactured with a trunk wiring harness connection that is missing plugs intended to keep water out of the wiring harness. Water ingress into the wiring harness can lead to erratic tail/brake light operation from both the trunk and fender lights, increasing the risk of a crash. Repeat water saturation of this area could lead to corrosion or more extensive damage.

What you should do:

Contact your Indian Motorcycle dealer to schedule the completion of this recall. When you bring the motorcycle in to have this recall performed, please remove your belongings from the trunk and saddlebags as they will need to be removed to complete this procedure.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle has issued a Safety Recall to all Indian Motorcycle dealers, with instructions to replace the trunk jumper harness and inspect all interfaces for corrosion. Repairs will be made by any authorized Indian Motorcycle dealer at no cost to you. The actual inspection / installation should take less than one hour to perform; however, it may take longer due to service scheduling requirements.

There is a very small chance that there will be corrosion present. If corrosion is present, more time may be required for your dealer to complete the necessary repairs.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit our web site at <u>http://www.indianmotorcycle.com</u> or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

If you believe that the dealer or Indian Motorcycle has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian Motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.