

NISSAN GROUP
OF NORTH AMERICA



IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

This is an important Safety Recall.
Parts are now available, the remedy
will be performed for FREE.

Nissan North America, Inc.
One Nissan Way
Franklin, TN 37067

Mailing Address:
PO Box 685001
Franklin, TN 37068

NHTSA Recall 18V-044
NHTSA Recall 17V-449

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

Dear Nissan Versa Hatchback Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2012 Model Year Nissan Versa Hatchback vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

This is important for your safety. The front driver and passenger air bag inflators in your vehicle can explode in a crash which could result in metal shrapnel striking the driver or other occupants in the vehicle, which could cause serious injury or death.

What Nissan Will Do
Qué Hará Nissan

Your Nissan dealer will replace the affected front passenger air bag inflator in your Versa Hatchback with a new one, for FREE.

In addition, Nissan previously sent you a letter stating that we were awaiting parts to repair the driver side air bag inflator, **remedy parts are now available to repair the driver side air bag** in your vehicle. Your Nissan dealer will replace the affected driver side air bag inflator in your Versa Hatchback with a new one, for FREE. Both of these services should take around two (2) hours total to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

We urge you to contact your Nissan dealer to have your driver side and passenger side air bag repaired. Please contact your Nissan dealer for details. If you have additional questions, please contact the Consumer Affairs Department toll free at 1-800-867-7669.

Le recomendamos que se comuniquen con su representante de Nissan si necesita que se repare el airbag delantero del lado del acompañante y el airbag lateral del conductor. Por Favor comuníquese con tu concesionario Nissan a la mayor para detalles. Si tienes preguntas,

comunicate con la Oficina de Asuntos del Consumidor de Nissan (Nissan Consumer Affairs) al 1-800-867-7669.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are sorry for any inconvenience this may cause you.