



URGENT SAFETY RECALL

This notice applies to your vehicle (VIN: ZFFXXXXXXXXXXXXXXXXX).

RC 63 / NHTSA 18V-040

Dear [Mr. John Doe],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ferrari has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 458 Italia, 458 Spider, California, FF, and F12 berlinetta vehicles equipped with a passenger-side front airbag manufactured and supplied by Takata Corporation. We want to assure you that your safety is our priority, and we are committed to correcting this condition in your vehicle.

Takata has reported that the passenger side front airbag could potentially explode in vehicles involved in an incident in which the frontal airbags deploy. This risk is due to propellant degradation which may occur after long-term exposure to high temperatures, high absolute humidity and high temperature cycling causing the inflator to explode in deployment. Sharp metal fragments may pass through the airbag striking vehicle occupants, leading to serious injury or death.

Our records show that your vehicle has not yet received the free repair.

IMPORTANT – CONTACT YOUR DEALER TODAY

The National Highway Traffic Safety Administration (NHTSA) and the impacted vehicle manufacturers, including Ferrari, are prioritizing Takata airbag repairs to ensure that vehicles with airbags that pose a higher risk to safety are fixed first while simultaneously working to ensure that parts are available to repair every affected vehicle as quickly as possible. Based on NHTSA’s criteria, your vehicle has been selected for this recall.

Final replacement airbags are now available in your area. Please make an appointment with your nearest dealer to have the FREE repair performed on your vehicle.

Ferrari will repair your vehicle free of charge. The repair involves replacing the Passenger Frontal Airbag Module. Please contact your Ferrari dealer at that time and make an appointment to have this repair performed. The time needed for this repair is estimated to be between 2 and 5 hours depending on the model; however, your dealer may need to keep your vehicle for a longer period of time. Please be prepared to leave your vehicle with your dealer for at least a full day.

Please also note that only the passenger frontal airbag is affected by this recall. The driver’s frontal airbag is unaffected.

If you have any questions or concerns that your dealer is unable to resolve, please contact Ferrari North America, Inc. at +1(201) 816-2668. If your Dealer or Ferrari is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Technical Department
Ferrari North America, Inc.

PLEASE NOTE: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten business days.