

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall # 18V033

Affected VIN: «Vin»
«PdiFirstName» «PdiLastName»
«PdiAddress1»
«PdiCity», «PdiProvince» «PdiPostalCode»

2/23/2018

RE: Affected models: 2015, 2016, 2017 and 2018 1290 Super Duke R
2016, 2017 and 2018 Super Duke GT

Dear KTM Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2015 - 2018 1290 Super Duke R and 2016 - 2018 Super Duke GT motorcycles. If you are a recipient of this notice, your vehicle is included in this Safety Recall. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to have a new machined aluminum front brake master cylinder piston installed. This work must be performed by an authorized KTM Dealer and will be free of charge.

On affected models, during operation there is a possibility that the front brake master cylinder piston that is manufactured out of PPS (Polyphenilene Sulphide) may crack. If the piston cracks air could be introduced into the braking system reducing the braking systems effectiveness. As a result, braking can only be performed with the rear brake which may increase stopping distance which could cause injury or death to the rider or others and/or damage to property. The front brake master cylinder piston must be replaced by an authorized KTM dealer with a new one that is machined out of aluminum.

The cause of the defect is due to material porosity that was generated during the manufacturing process of the piston. The porosity in the original PPS (Polyphenilene Sulphide) piston could lead to failure of the piston and the generation of cracks. To remedy this defect, a new machined aluminum front brake master cylinder piston has been developed to install on affected motorcycles.

Please contact your authorized KTM Dealer (log onto www.ktm.com for a complete dealer listing) as soon as possible to arrange having your aluminum front brake master cylinder piston installed. It is suggested that you call your local authorized KTM Dealer to make an appointment to have the recall repair performed. The replacement procedure will take approximately 1 hour. However, it may be necessary to leave your motorcycle with the dealer for a longer period of time depending on their work schedule. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. If your Dealer or KTM is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Services Department
KTM North America, Inc.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563 // T: 951-600-8007 // F: 951-600-8866
1119 Milan Avenue // Amherst, OH 44001 // T: 440-985-3553 // F: 440-985-3060
www.ktmusa.com

The KTM logo is displayed in a bold, black, italicized font against a solid orange background.

Customer Record Update Form

NOTICE: If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name _____ «Vin»
Address _____ «PdiFirstName» «PdiLastName»
City _____ State _____ Zip _____ «PdiAddress1»
Phone number _____ «PdiCity», «PdiProvince» «PdiPostalCode»
Email _____
Date of Resale _____

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

KTM NORTH AMERICA, INC.

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