



IMPORTANT SAFETY RECALL NOTICE

11 January 2018

VIA EXPRESS MAIL



Subject: **Motor Vehicle Safety Recall 18V-020**
Front Axle Air Brake Hose Connector – Improper Torque.

Dear [REDACTED]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer of America Inc. ("New Flyer") has decided, that a manufacturing defect which relates to motor vehicle safety, may exist on the following New Flyer transit vehicles operated by the [REDACTED]:

Make: New Flyer
Model: SR2081 2017 XDE60

VIN & Unit Number:

5FYH8YU1	5FYH8YU1	5FYH8YU
5FYH8YU1E	5FYH8YU14	5FYH8YU
5FYH8YU1X	5FYH8YU1	5FYH8YU
5FYH8YU11	5FYH8YU	5FYH8YU
5FYH8YU1	5FYH8YU14	5FYH8YU
5FYH8YU1E	5FYH8YU16	5FYH8YU
5FYH8YU17	5FYH8YU18	5FYH8YU
5FYH8YU1	5FYH8YU1X	
5FYH8YU1C	5FYH8YU11	

New Flyer has become aware of a potential defect in the front air brake circuit. The air hose connections to the front ABS modulator valves may not have been torqued to specification during vehicle manufacture. If sufficiently under-torqued, this could eventually lead to air line separation. A separation of an air line would result in loss of braking capability on the front axle.

An air line separation in the front axle air brake circuit, could result in extended stopping distances and increases the risk of collision.

Rear axle braking will not be affected, and a failure in the front axle circuit will result in a very loud and noticeable hissing with every brake application. Front air tank pressure will also drop rapidly during a brake application.

Please complete the attached inspection (ITS6731) on the vehicles identified above. If you need assistance in conducting the inspections, please contact your Regional Product Support Manager, Terry Kotnarowski. These inspections may already be in progress, or completed.

If you are a lessor of vehicles which are identified above, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

**Administrator,
National Highway Traffic Safety Administration,
1200 New Jersey Ave. SE,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.**

We regret any inconvenience which this action may cause you. However, we are concerned about the safety of your passengers and employees.

Thank you for your attention to this important matter.

Sincerely,
NEW FLYER OF AMERICA INC.



By: Kerry Legg
Vehicle Safety & Regulatory Compliance Manager
(204) 224-6706

cc: Chris Stoddart – Senior Vice President, Engineering Services
Terry Kotnarowski – Regional Product Support Manager

Attachment: ITS6731