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## IMPORTANT SAFETY RECALL



### **PASSENGER Air Bag Inflator Replacement – Safety Recall 1317F**

**NHTSA 18V-018**

March 2018

This notice applies to your vehicle: *20xx Mazda Model name* **VIN** \_\_\_\_\_

Dear XXXXX:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2009-2010 and 2013 Mazda6, 2009-2010 and 2013 CX-9 and 2009-2010 CX-7 vehicles.

**If you are a recipient of this notice, your vehicle is included in this Safety Recall.**

#### **What is the problem?**

**The defect in these recalled vehicles could result in serious injury or death. The inflator which deploys the air bag, could explode resulting in sharp metal fragments striking the passenger or other vehicle occupants** in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity. **It is extremely important to schedule this repair as soon as possible to ensure your safety and the safety of your passengers.**

#### **What will Mazda do?**

**Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.**

Your Mazda dealer will replace the passenger frontal air bag inflator with the modified one **free of charge**. The repair should take less than one hour to complete; however, it may take longer.

Mazda will provide alternate transportation when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

#### **What should you do?**

**Until this repair is performed, do not allow passengers to ride in the front passenger seat.**

Please make an appointment with any authorized Mazda dealer to have the air bag inflator replaced **as soon as possible**. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

#### **TO SCHEDULE THIS IMPORTANT RECALL REPAIR:**

- **Make a dealer appointment online at [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com)**
- **Or contact your Mazda dealer by phone**

If you have not done so already, please provide your contact information, such as a mobile phone number or email address, to our Customer Experience Center (800) 222-5500, option #4, or your dealer so we have additional contact information and can reach you. This information will not be used for marketing purposes and we will not share this information with anyone else.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), consult your local yellow pages, or call our Customer Experience Center (800) 222-5500, option #4.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this recall, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com). If you still have questions, contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*