

Concerning Vehicle: 1NL1AF

Recreational Vehicle Safety Recall Notice RECALL # 2018063 February 9, 2018

### Dear Customer:

This notice is sent to you in accordance with the requirements of the *Canada Motor Vehicle Safety Act*. Following Kidde's announced recall, Gulf Stream Coach, Inc. ("GulfStream") decided that a defect which relates to motor vehicle safety exists in certain 2011-2012 model year recreational vehicles. So, GulfStream is conducting a safety recall. We apologize for any inconvenience this may cause; however, your safety and continued satisfaction is our main concern.

## PURPOSE OF THE RECALL

The vehicle(s) included in this recall may have an affected Kidde portable fire extinguisher installed. On certain vehicle(s) equipped with Kidde fire extinguishers with black plastic handles and valves, the fire extinguishers may become clogged or require excessive force to activate. Also, the nozzle may detach from the valve assembly with enough force that it could cause injury, and fail to discharge. In case of fire, failure of the extinguisher to function could result in injury and/or property damage.

### CORRECTION

Owners will be provided how to obtain instructions on how to inspect the fire extinguisher to see if it is recalled. Replacement fire extinguishers will be supplied by Kidde directly. Note: For more information about recalled fire extinguishers, please visjt: https://inmarmarketaction.com/kidde/Kidde284CA/ or www.kidde.com

#### WHAT YOU NEED TO DO

Locate the Kidde fire extinguisher in your recreational vehicle. GulfStream installed it near the entry door. If the fire extinguisher was not manufactured by Kidde, then no future action is necessary.

If Kidde did manufacture your fire extinguisher, then go to the Kidde website at <a href="www.kidde.com">www.kidde.com</a> to locate the instructions on how to inspect your fire extinguisher and determine whether a replacement is needed. Alternatively, you may contact Kidde directly toll-free (855) 262-3540.

After inspecting your fire extinguisher, if a replacement is needed, you may order a new extinguisher at no charge online at <a href="https://www.kidde.com">www.kidde.com</a> or contact Kidde directly toll-free at (855) 262-3540 Monday through Friday during business hours of 8:30am to 5:00pm EST and Saturday and Sunday between the hours of 9:00am to 3:00pm EST.

# WHAT IF YOU NO LONGER OWN THE VEHICLE

If you no longer own the identified above as being part of this Recall, please forward to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

If you do not have access to a computer, or need further assistance, contact Kidde directed at (855) 262-3540. Should Kidde be unable to assist you or does not remedy the condition within a reasonable amount of time after contacting Kidde, then contact GulfStream Service by mail at PO Box 1005, Nappanee, IN 46550 or by telephone at (800) 289-8787.

If after having attempted to take advantage of this recall you believe you have not been able to replace the Kidde fire extinguisher within a reasonable amount of time, you may submit a complaint to Transport Canada, 80 Noel Street, Gatineau, Quebec J8Z 0A1; or call the toll-free Vehicle Safety Hotline at 1-800-333-0510; or go <a href="https://www.tc.gc.ca/recalls">https://www.tc.gc.ca/recalls</a>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern. Thank you for your attention to this important matter.

Sincerely,

Gulf Stream Coach, Inc.

