

## **Safety Recall Notice**

December 14<sup>th</sup>, 2016

Dear Customer.

On Sept 22<sup>nd</sup>, 2016, we were notified by the NHTSB, that the DSR 808 Black Matte Helmet you have purchased, may have safety flaws.

They provided us with testing that indicated that this model failed the designated DOT impact testing. In cooperation and for Safety purposes, we are reaching out to advise customers who have purchased this helmet.

*We suggest that you reply to this notice immediately.*

We do not have replacement stock of this helmet. So we cannot replace it for you.

We can provide a prepaid shipping label, and issue a full refund.  
or, you may dispose of the helmet, and we will issue full refund.

Please select below to advise your decision and return this to us for processing of your refund.

\_\_\_\_ Provide a return label and issue a refund  
helmet and issue a refund

\_\_\_\_ I will dispose of

Please provide any information, or documentation you may have as well.(Order number, Last 4 digits of credit card)

Any related information. It is not required, but will assist us in expediting the refund.

If we had/have your phone number, we have tried to reach you and may have left a message or already spoken and processed a refund

If this email or notice has been sent to you in error, please accept our apologies.

Please reply directly to this email, or mail to, you may also contact us at 815-467-6464

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