

# IMPORTANT SAFETY RECALL

## SynTec Seating Solutions, LLC

July 31, 2018

RES101

NHTSA # 18E060

### Notice to Owners

See Enclosed VIN List

### Subject: S3B School Bus Seat: 45" Restraint Seats

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. SynTec Seating Solutions, LLC has decided that a noncompliance with Federal Motor Vehicle Safety Standard FMVSS 210: Seat Belt Assembly Anchorages in certain Thomas Built Buses equipped with S3B 45" Restraint school bus seats. Failure of the floor mount foot was determined to be the root cause of the noncompliance. This noncompliance could result in the floor mount foot pulling through the bolted joint in the event of a severe collision. A washer will be installed between the rear mounting foot and bus floor bolt heads to increase surface contact of the bolted joint, preventing pull through.

To arrange for repairs you should contact your local Thomas Bus dealer immediately or SynTec Seating Solutions, LLC. SynTec will remedy the noncompliance without charge. The repair should take approximately 30 minutes depending on your vehicle and will be performed at no charge to you. Parts are currently available for the repair.

If you do not own the vehicle(s) that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to SynTec Seating, LLC 200 Swathmore Ave High Point, NC 27263, Att. Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact SynTec at (336) 862-7509.

If you have any questions about this recall, please contact the Warranty Department at (336) 862-7504, 8 a.m. to 5 p.m. Eastern Time, Monday through Friday. If you are not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at 888 327-4236 (TTY: 800-424-9153) or to <http://www.safercar.gov>. In Canada you may contact Transport Canada-Road Safety, rue Noel, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

**SYNTEC SEATING SOLUTIONS WARRANTY DEPARTMENT**

**Enclosure**