



IMPORTANT SAFETY RECALL

Re: VIN _____

NHTSA Recall 18E-021

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reading Truck Body (Reading) has decided that a defect related to motor vehicle safety exists in your vehicle with the VIN stated above. Reading has found that cracking may occur in Reading panel body trucks which, if left unattended, could impact the operation of the rear tail lights and turn signals, increasing the risk of a crash.

What Is The Concern?

Reading has identified an issue with the design of certain panel body trucks. Due to a change in manufacturing process, the cross-member in your vehicle(s) does not run the full length of the truck body and may not provide sufficient support to the body, leading to cracks in the rear body. If the cracks are left unattended, the potential exists for the side packs to fall and impact the operation of the vehicle's rear tail lights and turn signals.

What Should You Do?

The vehicle(s) listed were sold to you and have been identified as vehicle(s) that include the aforementioned cross-member. Please confirm ownership of the vehicle(s), and contact 1-866-221-7936 to make an appointment to have your vehicle retrofitted. The Repair Center will complete the repair at no cost to you.

How Long Will the Repair Take?

Please plan to leave your vehicle with the repair center for 2 hours to allow the Repair Center time to complete the repair. Additionally, the repair will depend upon the presence and extent of cracking. In the case of more extensive cracking the entire truck body may be replaced and the repair could take up to 10 hours.

What To Do If You Feel You Received This Notice In Error?

If you are not the current owner of the vehicle(s) identified on the enclosed list, please send email notification of the change of ownership to: Ken Axe kaxe@readingbody.com.

Please include the Reading Body Serial or Chassis VIN, as well as any information you can produce on the vehicle's new owner [Name, Address, and Phone#].

Federal law requires that any vehicle lessor receiving this recall notice forward it to the vehicle lessee within ten days.

Reading Truck Body, LLC

825 E. Wyomissing Blvd, Reading, PA 19611
(800) 458-2226
www.readingbody.com

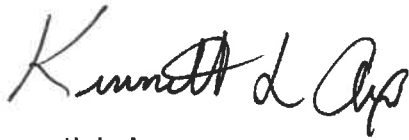
What To Do If You Have Questions?

If you have any questions about this notice, or need assistance with arranging for your vehicle to be repaired, please call 1-866-221-7936.

If you are still having difficulty getting your vehicle repaired in a reasonable period of time and without charge, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington D.C. 20590 or call the toll free hotline at 1-800-424-9153 or go to www.nhtsa.gov.

We sincerely apologize for this inconvenience. Reading is committed to maintaining a level of truck body excellence that exceeds your expectations now, and in the future.

Sincerely,

A handwritten signature in black ink that reads "Kenneth L. Axe". The signature is written in a cursive style with a large initial "K" and a stylized "Axe".

Kenneth L. Axe

Quality/Warranty Systems Manager