



IMPORTANT SAFETY RECALL – Remedy Available

**This notice applies to your motorcycle, [INSERT VIN]
Recall Campaign No. 18E-016: Dealer Accessory Windscreens**

May 2018

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain dealer accessory windscreens (for Model Year 2012-2018 BMW F700GS and F800GS, 2013-2018 R1200GS, 2014-2018 S1000R and R1200GS Adventure, 2015-2018 R1200R, R1200RS, and S1000XR, and 2017-2018 R1200GS motorcycles), fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 205 (Glazing Materials). Our records indicate that you are the owner of a potentially affected motorcycle.

Why are we contacting you?

We are pleased to inform you that we are ready to perform this recall. **If you purchased a dealer accessory windscreen for your motorcycle, please contact your authorized BMW Motorcycle dealer immediately to schedule an appointment. To locate your nearest BMW motorcycle dealer, visit www.bmwmotorcycles.com/dealers.**

What is the issue?

This Non-Compliance Recall involves the dealer accessory windscreen which does not conform to Federal requirements because it contains additional tinting in certain areas of the windscreen. Due to the additional tinting, use of the accessory windscreen may inhibit the driver's visibility, and increase the risk of a crash.

If you are not the only rider of this motorcycle, please advise all other riders of this important information.

What will BMW do?

The accessory windscreen will be replaced with one which conforms to Federal requirements. This will be performed **FOR FREE** by your authorized BMW motorcycle dealer, and will take approximately one hour.

What if the current motorcycle ownership information is incorrect?

You can update motorcycle ownership and contact information by completing the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if you have questions or experience problems?

For the latest updates to this recall, please visit www.bmwmotorcycles.com/recall. Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at CustomerRelations@bmwmotorcycles.com.

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

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Company
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