

IMPORTANT SAFETY Recall Notice



March 22, 2018

Attention RockyMounts MonoRail and SplitRail customers: This notice is being sent in accordance with the National Traffic and Motor Vehicle Safety Act. RockyMounts Inc. has identified a potential welding defect with some MonoRail and SplitRail hitch racks manufactured between 2017 and August 2018. In some cases, the weld is insufficient and could lead to failure. Stop using the rack immediately and check your rack. This affects both 1.25" and 2" models.



If your rack has no marking, it is being recalled. If it is labeled Rev H, I, J it is OK. If your rack is affected, please visit <https://www.rockymounts.com/pages/recall-notice> to obtain a new base. Bases will be shipped at no cost to the customer.

Safety for our customers and your bicycles is a priority. We have received reports of less than 1% with weld issues and are taking steps to ensure all the products meet our requirements. We sincerely apologize for problem and appreciate your cooperation.

If you have any questions or concerns, please call us at 303-402-0190 or email ride@rockymounts.com with your questions or concerns. If we are unable to remedy the issue at no charge within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the toll free Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.