



## IMPORTANT SAFETY RECALL

NHTSA Recall No. 18E-004

Joe Smith  
123 Any Street  
Hometown, PA 12345  
Reimbursement code: AC0118XXX

Dear Customer:

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**



Dorman Products has decided that a defect, which relates to motor vehicle safety, may exist in certain aftermarket replacement A/C Bypass Pulley assemblies. As a result of this determination, Dorman Products is recalling part numbers 34283 and 660-2001-1, which **were sold for replacement use** on the following makes and models:

| Make    | Model    | Year      | Configuration    |
|---------|----------|-----------|------------------|
| Hyundai | Santa Fe | 2001-2006 | V6 2.7L (2656cc) |
| Hyundai | Sonata   | 2002-2005 | V6 2.7L (2656cc) |
| Hyundai | Sonata   | 1999-2001 | V6 2.5L (2493cc) |

**Only A/C Bypass Pulley assemblies with the part numbers stated above are included in the recall.** These A/C Bypass Pulley assemblies were sold as an alternative to replacing the entire AC Compressor and therefore, eliminated the function of the air conditioning in the vehicle.

**Remedy:** Dorman Products wishes to correct the functionality of as many subject parts as possible. Dorman believes that you currently own or have previously owned a motor vehicle in which one of these parts was installed. Dorman will provide a replacement part and if necessary, will reimburse for the repair at a repair facility, for labor to replace the Dorman part. The replacement of the A/C Bypass Pulley should take less than 1 hour, by a skilled service technician. Please contact Dorman Products at 1-800-523-2492 and press 5, to help determine if the part you have is a Dorman part.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. In order to qualify for this reimbursement, you must send original invoices and receipts to:

**Dorman Products, Inc.,  
Attn: A/C Bypass Pulley  
3400 East Walnut Street  
Colmar, PA 18915**

**For more information please call our toll free hotline at 1-800-523-2492 and press 5.**

**For those who previously owned vehicles with these parts:**

Please provide confirmation that the vehicle is no longer in your possession.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience that this action may cause you. However, Dorman considers your safety and the safety of others a top priority. If your dealer or independent automotive repair facility is unwilling or is unable to remedy this defect within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your patience and support in helping us to keep you safe.

Sincerely,

Michael Campana  
Director of Quality