

## IMPORTANT SAFETY RECALL

December 14, 2018



Triple E Recreational Vehicles A Division of Triple E Canada Ltd.

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U.S. Mailing: P.O. Box 68 Walhalla, ND 58282

LEISUREVANS.COM TRIPLEERV.COM «First\_Name»
«Address\_Line\_1»
«City», «State» «ZIP\_Code»

"This notice applies to this vehicle, VIN#

Triple E Recreational Vehicles Recall CA#9208-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019 Serenity (S24CB) motorhomes manufactured between September 24, 2018 & December 12, 2018 fail to conform to Federal Motor Vehicle Safety Standard

## **Description of Noncompliance:**

The coach battery compartment door support metal cable may come in contact with the battery terminal. It is possible that a short can occur increasing the risk of fire and / or the battery exploding causing bodily injury.

## To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included information to remove the existing cable and replace with the cable included in this mailing. For reimbursement submit a warranty application form.

Labour to perform this Recall: 0.2 hrs/ unit

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#9208-1".

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

Brad Wall

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Customer Service / Warranty Manager

BW/wcw Enclosure