

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Check Headlight Adjustment Screw, Rework if Necessary MY19 257 (CLS-Class)	DATE: March 8, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

If you have any questions, please contact me at gregory.gunther@mbusa.com. Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 8, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Headlamp Adjustment Screw, Rework if Necessary
2019020007	18V911	18P8291004	
<p>This is to notify you of a new Recall Campaign regarding the headlight adjustment screws on 104 Model Year (“MY”) 2019 CLS-Class (257 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 8, 2019.</p>			
Background			
Issue	DAG has determined that on certain MY 2019 CLS-Class vehicles (257 platform), the horizontal adjustment mechanism might be accessible which does not meet the requirements of FMVSS 108. Subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the horizontal headlight adjusting screws on the affected vehicles and seal them, if necessary		
Parts	Parts are available and can be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2019		
Vehicle Model	CLS-Class		
Vehicle Populations			
Total Recall Population	104		
Total Vehicles in Dealer Inventory	36		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 CLS-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY19 CLS-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019020007, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLS-Class vehicles (257 platform)
Model Year 2019****Rework left and right covers of screw for horizontal headlamp adjustment**

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2019 CLS-Class vehicles (257 platform), the horizontal adjustment mechanism might be accessible which does not meet the requirements of FMVSS 108. Subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. An authorized Mercedes-Benz dealer will check the horizontal headlight adjusting screws on the affected vehicles and seal them, if necessary

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 104 vehicles are involved.

Order No. P-RC-2019020007

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Open hood.
2. Open left and right cover locks (A) (Figure 1).



Figure 1

3. Seal headlamp setting screws completely using adhesive (LOCTITE HY 4090) (Figure 2).
- i** Close cover lock (A) again.



Figure 2

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1*	LOCTITE HY 4090 50g	*	100%

* Purchase sealant from local source and bill via sublet not to exceed \$25.

Warranty Information

Operation: Rework left and right horizontal headlamp adjustment (02-2819)

Damage Code	Operation Number	Labor Time (hrs.)
82 910 04 7	02-2819	0.2

**Note**

Operation Number labor times are subject to change.