

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2019020008 Launch Notification Headlamp Aiming MY18 205 (C-Class)	DATE: March 1, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			March 1, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Check Headlamp Aiming
2019020008	18V906	18P8291005	
<p>This is to notify you of the Recall Campaign LAUNCH regarding the headlamp aiming of 2364 Model Year (“MY”) 2018 C-Class (205 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on March 1, 2019.</p>			
Background			
Issue	Daimler AG, (“DAG”), the manufacturer of Mercedes-Benz vehicles, has decided that on certain Model Year (“MY”) 2018 C-Class (205 platform) vehicles, the low beam headlamp setting may not correspond to current production specifications. As a result, headlamp range may be reduced, which would not satisfy the requirements of Federal Motor Vehicle Safety Standard 108 and may increase the risk of a crash.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the headlamps and aim them if necessary.		
Parts	Parts are not necessary for this remedy.		
Vehicles Affected			
Vehicle Model Year(s)	2018		
Vehicle Model	C-Class		
Vehicle Populations			
Total Recall Population	2364		
Total Vehicles in Dealer Inventory	48		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 C-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 C-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on March 8, 2019.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019020008, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class (205 platform)**
Model Year 2018
Correct headlamp adjustment

Daimler AG, ("DAG"), the manufacturer of Mercedes-Benz vehicles, has decided that on certain Model Year ("MY") 2018 C-Class (205 platform) vehicles, the low beam headlamp setting may not correspond to current production specifications. As a result, headlamp range may be reduced, which would not satisfy the requirements of Federal Motor Vehicle Safety Standard 108 and may increase the risk of a crash. An authorized Mercedes-Benz dealer will check the headlamps and ad

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 2366 vehicles are involved.

Order No. P-RC-2019020008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Correct headlamp adjustment.

i For basic data, see **AP82.10-P-8260E**.

Warranty Information

Operation: Correct headlamp adjustment (**veh. with halogen headlamp**)(02-2805)
 Correct headlamp adjustment (**veh. with LED headlamp**)(02-2806)

Damage Code	Operation Number	Labor Time (hrs.)
82 910 05 8	02-2805	0.1
	02-2806	0.5

i **Note**

Operation Number labor times are subject to change.