GLOBAL SAFETY FIELD INVESTIGATIONS DCS4937 URGENT - DISTRIBUTE IMMEDIATELY

Date: December 19, 2018

Subject: 17478 - Safety Recall Front Passenger Air Bag Inflator

Models: 2003-2007 Pontiac Vibe

To: All General Motors Dealers

General Motors is releasing Safety Recall 17478 today. The total number of U.S. vehicles involved is approximately 29,935. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in January 2019.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated December 19, 2018. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS