

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on DTNAConnect

REF #: ICI20-012

Effective: 04/27/2020

Release: 04/27/2020

SUBJECT: TBB FL801 – Revised Bulletin

This letter is to inform you that a revised bulletin for recall FL801, TBB Saf-T-Liner C2 Roof Header Adhesive, is available on DTNAConnect. Please print and use the revised bulletin for all work under FL801 from this point forward.

REVISION: How the screws for this repair are ordered and claimed has changed. Order TBB 223320 individually in multiples of 50 (these screws are shipped in bags of 50 screws). Claim the specific number of screws needed for each bus.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.