

RECREATIONAL VEHICLE SAFETY RECALL NOTICE Safety Recall: US: 18V-871 CAN: 2018-715 Safety Advisory: 19-343 January 11, 2019

### **SAFETY ADVISORY 19-343**

«Dealer\_name» ATTN: Service Manager «Street» «City», «State» «Zip» «Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018-2019 Keystone Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

**Reason for this recall** It has been decided that the vehicles in the recall population may have a quick disconnect rubber propane line that is incorrectly routed allowing the grill to be stored with the fuel source on. The grill can be stored while the flame is still lit; storing the grill while the flame is lit can lead to an increased risk of fire and/or property damage. The vehicles included in the recall are:

# 2018-2019 Raptor Fifth Wheels: Models 421CK, 423

## Serial Number Ranges:

2018 JR800273 - JR800912

# 2019 KR800000 - KR800452

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
Serial numbers with '*' have been retail sold			

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-343, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

#### **KEYSTONE RV COMPANY**

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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