



VOLKSWAGEN DEALER COMMUNICATION

Advance Notice – Safety Recall 20Bi / Fuel Line Guide Sleeve

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

Date: December 18, 2018

Issue: The underhood fuel supply hose quick connector may not be securely attached to the fuel supply line. There is a risk that the fuel line may open at the quick connector, which may cause fuel to leak into the engine compartment. Leaking fuel, in the presence of an ignition source may result in a fire.

Precautions If a fuel smell is detected in the vehicle, customers are advised to contact an authorized Volkswagen dealer without delay to have the vehicle inspected.

Repair:

- REPAIR AVAILABLE – December 20, 2018
- Schedule repairs immediately
- At no cost to customers, dealers will remove the guide sleeve from the fuel line.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.
- Owner mailing – December 2018

Notes: Affected vehicles: Certain 2018 MY Volkswagen Golf R vehicles

○ USA: 516 / CANADA: 1,436

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.