



**Audi**

## AUDI DEALER COMMUNICATION

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### Repair Available – Safety Recall 82C1 / Auxiliary Heater Connector

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** March 06, 2019

**Issue:** The auxiliary heater connector may not have been properly inserted into the auxiliary heater. This can lead to increased contact resistances in the connector area and result in a thermal overload, which may cause smoldering and the risk of a fire.

- Repair:**
- REPAIR AVAILABLE – March 07, 2019
  - Repair instructions available in ELSA/ServiceNet
  - The auxiliary heater electrical connection will be inspected and, if necessary, the auxiliary heater and the connector will be replaced.
  - Expected replacement rate is **very low** (approximately 1%).
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Precautions** If a burning odor is noticed within the vehicle, owners are advised to make an appointment with an authorized Audi dealer to have the vehicle inspected without delay.

**Parts Department:** Contact Audi Technical Assistance for all orders. Once an ATA case code is provided, contact Parts Specialist via chat or call 800-767-6552 to place an order.

**Notes:** Affected vehicles:

**USA:** Certain 2015 MY Audi A7, 2015-2016 MY Audi A6 Sedan / Count: 845

**CANADA:** Certain 2015 MY Audi A7 and A6 Sedan / Count 74

- Schedule owner repairs immediately
- Owner mailing – March 2019

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*