



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 82C1 / Auxiliary Heater Connector

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

Date: January 28, 2019

Issue: The auxiliary heater connector may not have been properly inserted into the auxiliary heater. This can lead to increased contact resistances in the connector area and result in a thermal overload, which may cause smoldering and the risk of a fire.

Repair:

- REPAIR NOT YET AVAILABLE
- The recall repair is expected to become available in March 2019.
- When sufficient parts stock becomes available, the auxiliary heater electrical connection will be inspected and, if necessary, the auxiliary heater and the connector will be replaced. Expected replacement rate is approximately 1%.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory

Notes: Affected vehicles:

USA: Certain 2015 MY Audi A7, 2015-2016 MY Audi A6 Sedan / Count: 845

CANADA: Certain 2015 MY Audi A7 and A6 Sedan / Count 74

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.