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Sent on	11	29	2018	Expires on	02	17	2019
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	2019 Pilot and Ridgeline B-Pillar Trim Clip Mounting Hole Safety Recall
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DATE: November 29, 2018

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2019 Pilot and Ridgeline B-Pillar Trim Clip Mounting Hole Safety Recall

On November 28, 2018, American Honda notified NHTSA of a safety recall and stop sale for a small number of 2019 Pilot (342 units) and 2019 Ridgeline (61units) vehicles. Due to a manufacturing error, an interior trim piece component may interfere with the side curtain airbag during deployment. Refer to **your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

PROBLEM

Due to a manufacturing error, the B-pillar trim clip may not hold during side curtain airbag deployment potentially resulting in improper deployment. If the vehicle is involved in a collision where the side curtain airbag deploys, it may not deploy as designed, increasing the risk of injury to vehicle occupants.

REPAIR

Affected vehicles will require installation of a B-pillar trim bracket on the passenger's side B-pillar.

PARTS

Currently, parts are not available for ordering. American Honda plans to ship kits to dealers via DSO on Friday November 30th. Kits will be available through controlled part ordering next week.

TOOLS

There are no special tools or equipment necessary for the repair.

SERVICE BULLETIN

Today American Honda posted a placeholder service bulletin 18-132, *Safety Recall: B-Pillar Trim Clip Mounting Hole*, to the Service Information System. American Honda expects to post a revised service bulletin including parts, warranty, and repair procedures once kits become available.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by late January 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.