

# AJ12 Stop Sale Recall - Check Ski Bag and Replace it if Necessary (MY 2018 Macan/Cayenne)

Version 3

English (GB)

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## Update 01/09/19:

AJ12 Recall Final Customer Notification Letters have been mailed out to all affected customers.

AJ12 Technical Repair Instructions have been updated to include current parts ordering status, and have been published to PIWIS and are also available on this page below. **AJ12 Recall repairs can now be performed on all affected vehicles.**

- Please Note: Parts for this recall will **NOT** be automatically allocated. Parts can be ordered as normal if necessary, with no email or PTEC/PAV required.

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# AJ12 Stop Sale Recall - Check Ski Bag and Replace it if Necessary

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## Stop Delivery

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out following Stop Sale, immediately.

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## Overview

The affected vehicles were supplied with ski bags, the webbing of which was sewn with a sewing thread that had not been released. The affected belt seams therefore do not have the required robustness.

This may cause the webbing to tear if the load is too high and the ski bag may not be held in position.

To avoid this, the ski bag must be replaced.

**Please note: Complete technical instructions and necessary parts procurement are still in a planning phase and will be released as soon as possible. Please continue to monitor the PPN Campaign Space for all relevant updates and information.**

|                                    |  |
|------------------------------------|--|
| <b>Model type</b>                  | Macan (95B), Cayenne (9YA)                 |
| <b>Model year</b>                  | 2018                                       |
| <b>Manufacturing period</b>        | Between 06/01/2017 and 01/29/2018          |
| <b>Vehicle specification</b>       | Ski bag (I-no. 3X1)                        |
| <b>Number of affected vehicles</b> | 145 (+ parts delivered to Porsche Centers) |

To download a list of your affected customers for this campaign, please follow the instructions found at <https://ppn.porsche.com/portal/docs/DOC-182765>.

## Vehicle usage

The use of the Porsche ski bag is not permitted.

## Test instructions and remedial measures

It must be ensured that the Porsche ski bag is not delivered to customers.

**If any questions arise, please feel free to contact me directly.**

**Brian McManaman**  
**Senior Regulatory Affairs Consultant**  
[brian.mcmanaman@porsche.us](mailto:brian.mcmanaman@porsche.us)  
**770-290-3418**

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