



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 18V-843
CAN: 2018-664
Safety Advisory: 19-340
January 15, 2019

SAFETY ADVISORY 19-340

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Dutchmen Aerolite, Atlas; 2019 Keystone Bullet, Cougar, Hideout, Outback, Passport, and Springdale Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

**Reason for
this recall**

It has been decided that the vehicles in the recall population may have an axle built with bearings that have insufficient grease. Under certain conditions during travel, the bearing can heat up and fail leading to an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

Year	Model	Serial Number Range
2019	Aerolite 2513RLF, 2683RK, 2733RB; Models with D44 axles	KP910594 - KP910650
2019	Atlas 2922BH, 2952RLF, 3112BHF, 3132ML; Models with D44 axles	KP960275 - KP960375
2019	Bullet 243BHS, 248RKS, 257RSS, 261RBS, 269RLS, 273BHS, 287QBS, 290BHS, 308BHS; Models with D35 axles	KT433534 - KT433819
2019	Cougar 22RBS, 25RES, 26RBS, 26RKS, 27RES, 27SAB, 27SGS, 29BHS, 29RDB, 29RKS, 29RLD; Models with D44 axles	KV506072 - KV506940
2019	Hideout 272LHS, 274LHS; Models with D35 axles	K7245283 - K7245478
2019	Outback 210URS, 221UMD, 240URS, 260UML, 280URB, 299URL; Models with D35 axles	KB451288 - KB451609
2019	Passport 175BH, 197RB, 199ML, 216RD, 2210RB, 239ML, 240BH, 2521RL, 2710RB, 2820BH, 2950BH; Models with D35 axles	KD413518 - KD413547 KK413017 - KK413408
2019	Springdale 280BH, 282BH, 293RK, 296BH, 298BH, 303BH, 311RE; Models with D44 axles	K3103228 - K3103905

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-340, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada