## News Channel Update |

# Vehicle Compliance & Analysis

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers,	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and
Service Managers, Parts Managers	Analysis, Engineering Services
RE: Recall Campaign 2019020013	
Launch Notification	DATE: March 1, 2019
Replace Front Seatbelt Buckles	DATE. March 1, 2019
MY19 205 238 (C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet)	

#### **IMPORTANT RECALL CAMPAIGN UPDATE**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



### Vehicle Compliance & Analysis

Recall Campaign Launch Notification		ch Notification	March 1, 2019		
Campaign No.:	NHTSA ID	Campaign Desc. :	Daniaga Frant Coatbalt Dualdes		
2019020013	18V839	18P9190301	Replace Front Seatbelt Buckles		
This is to notify you of the Recall Campaign LAUNCH regarding the front seatbelt buckles in 4924 Model Year ("MY") 2019 C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet, and S-Class (205, 238 and 222 platform) vehicles. The recall campaign will be visible on the <a href="https://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on March 1, 2019.  Background					
Issue		Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet, and S-Class vehicles (205,238, and 222 platforms), the switches in certain front seatbelt buckles might not meet production specifications. A correctly fastened seatbelt could then be incorrectly detected as unfastened. In this case, the tensioning functions of the seatbelt would not be activated in the event of a crash, increasing the risk of injury.			
What We're Doing		MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the front seatbelt buckles for the affected vehicles.			
Parts		Parts are available and may be ordered as necessary.			
Vehicles Affected					
Vehicle Model Year(s)		2019			
Vehicle Model		C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet, S-Class			
Vehicle Populations					
Total Recall Population	all Population 4924				
	I Vehicles in Dealer Inventory 1605				
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 C-Class Coune /Cabriolet, S-Class, or F-					

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 C-Class Coupe/Cabriolet, S-Class, or E-Class Coupe/Cabriolet vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new C-Class Coupe/Cabriolet, S-Class, or E-Class Coupe/Cabriolet vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on March 15, 2019.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Recall Campaign Bulletin



Campaign No. 2019020013, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet, and S-Class vehicles

(205, 238, and 222 platforms)

Model Year 2019

Replace seat belt buckle of left and right front seat

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 C-Class Coupe/Cabriolet, E-Class Coupe/Cabriolet, and S-Class vehicles (205, 238, and 222 platforms), the switches in certain front seatbelt buckles might not meet production specifications. A correctly fastened seatbelt could then be incorrectly detected as unfastened. In this case, the tensioning functions of the seatbelt would not be activated in the event of a crash, increasing the risk of injury.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 4924 vehicles are involved.

Order No. P-RC-2019020013

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

- Before beginning work, **no SRS fault message** may be present in the instrument cluster.
- If a SRS fault message is present before beginning work, it must be rectified. The fault rectification may not be invoiced together with the recall

### Work procedure

- 1. Replace seat belt buckle at left and right front seat.
  - Disconnect ground line of on-board electrical system battery before starting the work procedure.
  - For basic data, see AR91.40-P-1515LF model 222.
  - i For basic data, see **AR91.40-P-1515LW** model 205 and 238.
- **2.** Turn transmitter key in electronic ignition lock to **position 1** and check whether the airbag indicator lamp (A, figure 1 *or* 2) goes out permanently after a few seconds.
  - i The SRS check after seat belt buckle replacement is thus fully ensured.



Figure 1 Figure 2

**Primary Parts Information** 

Qty.	Part Name	Part Number	Estimated Replacement
			Rate
1	Seat belt buckle, left front seat	*	100%
1	Seat belt buckle, right front seat	*	100%

<sup>\*</sup> The replacement part must be determined according to the equipment code for the vehicle identification number via XPPI.

### **Warranty Information**

**Operation:** Replace seat belt buckle of left and right front seat (02-2753)

Damage Code	Operation Number	Labor Time (hrs.)
91 903 01 7	02-2753 (Model 205/238)*	1.7
	02-2753 (Model 222)*	2.2

<sup>\*</sup>Includes: Disconnect/connect ground line of on-board electrical system battery; remove/install front seats

i Note

Operation Number labor times are subject to change.