News Channel Update |

Vehicle Compliance & Analysis

	TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers,	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and	
	Service Managers, Parts Managers	Analysis, Engineering Services	
	RE: Recall Campaign 2019020012		
Launch Notification		DATE: March 1, 2019	
	Replace Seatbelt Buckles	DATE. March 1, 2019	
	MY19 222(S-Class)		

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification

Vehicle Compliance & Analysis

March 1, 2019

Campaign No.:	NHTSA ID	Campaign Desc.:	Donland Coathalt Buaklan				
2019020012	18V839	18P9190302	Replace Seatbelt Buckles				
This is to notify you of the Recall Campaign LAUNCH regarding the seatbelt buckles in 48 Model Year ("MY") 2019 S-Class (222 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on March 1, 2019.							
Background							
Issue What We're Doing		Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 S-Class vehicles (222 platforms), the switches in certain seatbelt buckles might not meet production specifications. A correctly fastened seatbelt might then be incorrectly detected as unfastened. In this case, the tensioning functions of the seatbelt would not be activated in the event of a crash, increasing the risk of injury. MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the seatbelt buckles for the affected vehicles.					
Parts		Parts are available and may be ordered as necessary.					
Vehicles Affected							
Vehicle Model Year(s)		2019					
Vehicle Model		S-Class					
Vehicle Populations							
Total Recall Population	Recall Population 48						
Total Vehicles in Dealer Inventory		15					
Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 S-Class vehicles in dealer inventory							

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY19 S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new MY19 S-Class vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes				
Customer Notification Timeline	Customer letters will be mailed on March 15, 2019.			
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.			
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.			

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Recall Campaign Bulletin

Recall Campaign Bulletin



Campaign No. 2019020012, March 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model S-Class vehicles (222 platforms)

Model Year 2019

Replace seat belt buckle of front and rear seats

Daimler AG, ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19 S-Class vehicles (222 platforms), the switches in certain seatbelt buckles might not meet production specifications. A correctly fastened seatbelt might then be incorrectly detected as unfastened. In this case, the tensioning functions of the seatbelt would not be activated in the event of a crash, increasing the risk of injury. An authorized Mercedes-Benz dealer will replace the seatbelt buckles for the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 48 vehicles are involved.

Order No. P-RC-2019020012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

- Before beginning work, **no SRS fault message** may be present in the instrument cluster.
- If a SRS fault message is present before beginning work, it must be rectified. The fault rectification may not be invoiced together with the recall
 - i The codes correspond to:
 - 223 ELECTRICALLY ADJUSTABLE REAR BENCH SEAT.
 - 224 DESIGN INDIVIDUAL REAR SEAT SYSTEM.
 - P36 PRE-SAFE® REAR PACKAGE.

Work procedure

- 1. Replace seat belt buckle at front and rear seats.
 - **Disconnect ground line** of on-board electrical system battery before starting the work procedure.
 - i For basic data for front seat, see AR91.40-P-1515LF model 222.
 - For basic data for rear seat, see AR91.40-P-1516LF model 222.
 - i For basic data for rear seat, see AR91.40-P-1521LF with code 223 or 224 or P36.
- 2. Turn transmitter key in electronic ignition lock to **position 1** and check whether the airbag indicator lamp (A, figure 1 *or* 2) goes out permanently after a few seconds.
 - The SRS check after seat belt buckle replacement is thus fully ensured.



Figure 1 Figure 2

Primary Parts Information

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Qty.	Part Name	Part Number	Estimated
			Replacement Rate
1	Seat belt buckle, left front seat	*	100%
1	Seat belt buckle, right front seat	*	100%
1	Seat belt buckle, left rear seat (with center seat belt)	*	100%
1	Seat belt buckle, center and right rear seat	*	100%

^{*} The replacement part must be determined according to the equipment code for the vehicle identification number via XPPI.

Warranty Information

Operation: Replace seat belt buckle of front and rear seats (Without code 224) (02-2754)

Extra work for: Replace seat belt buckle of front and rear seats (in case of veh. with roller sunblind) (Without code 224) (02-2769)

Replace seat belt buckle of front and rear seats (With code 224) (02-2755)

Damage Code	Operation Number	Labor Time (hrs.)
91 903 02 7	02-2754*	3.6
	02-2769	ZM
	02-2755**	3.0

^{*}Includes: Disconnect/connect ground line of on-board electrical system battery; remove/install front seats; remove/install rear seat and rear seat backrest; remove/install rear shelf; remove/install center seat belt

i Note

Operation Number labor times are subject to change.

^{**} Includes: Disconnect/connect ground line of on-board electrical system battery; remove/install front seats; remove/install rear seat