



Audi

## AUDI DEALER COMMUNICATION

### Repair Available – Safety Recall 69Y4 / Passenger Airbag Mounting Bolt – USA ONLY

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

**Date:** December 12, 2018

**Issue:** One of the four passenger airbag module mounting bolts may not have been torqued to the correct specification during production. In a crash with passenger airbag deployment, an improperly torqued bolt may cause the airbag housing in the instrument cluster to deform. This can change how the airbag unfolds during deployment and result in the airbag not providing protection as intended, leading to an increased risk of injury to the front passenger seat occupant.

**Repair:**

- REPAIR AVAILABLE – December 13, 2018
- Repair instructions available in ELSA/ServiceNet
- Check the affected airbag mounting bolt torque and replace bolt(s) if necessary
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** There are twelve (12) U.S. market vehicles included in this recall.

Due to the small number of vehicles affected by this campaign, parts will not be allocated.

**Notes:** Vehicles: Certain 2018MY Audi A5 Sportback and 2017-2018MY Audi A4 allroad  
Vehicle count: twelve (12)

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*