



AUDI DEALER COMMUNICATION – USA ONLY

Advance Notice – Safety Recall 69Y4 / Passenger Airbag Mounting Screw – USA ONLY

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: December 06, 2018

Issue: One of the four passenger airbag module mounting screws may not have been torqued to the correct specification during production. In a crash with passenger airbag deployment, an improperly torqued screw may cause the airbag housing in the instrument cluster to deform. This can change how the airbag unfolds during deployment and result in the airbag not providing protection as intended, leading to an increased risk of injury to the front passenger seat occupant.

Repair:

- REPAIR NOT YET AVAILABLE
- Once parts become available, dealers will inspect the affected airbag mounting screw and tighten it to the correct torque specification or replace it if necessary.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Notes:

Vehicles: Certain 2018MY Audi A5 Sportback and 2017-2018MY Audi A4 allroad
Vehicle count: twelve (12)

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.